



Florida Power and Light

www.FPL.COM

Sign on to FPL – look for the **Moving** category and tag Start Service

To start service at a home, you will need:

1. Address where you want service
2. Social security/social insurance or driver's license number
3. Preferred start date

FPL has made connecting service online an easy four step process.

Afterward, we'll send you a confirmation email with the details about your new account.

Step 1 - Enter service address (View [FPL's service territory](#))

Step 2 - Enter your information

Step 3 - Choose your start date

Step 4 - Confirm and Submit

Benefits of Connecting Online

- Available 24/7
- Quick and easy
- Convenient - avoid a call
- Get power on right away
(In most cases)
- Confirmation email of your order
- Automatic access to FPL.com

To Stop Service:

www.FPL.com

go to the moving section and tag Stop Service

It will ask you to sign in and complete the stop service process.



Port St. Lucie Utilities 772-871-5330

**City Hall
121 S.W. Port St. Lucie Blvd. #169
Port St. Lucie, FL 34984**

How do I start water and sewer service?

If you are new to the area or moving to a location with city water and/or sewer service, you must contact our Utility Customer Service/Billing Division.

You will be asked to provide the following:

\$140 refundable deposit (\$50 for water and \$90 for sewer) by check or money order payable to the "City of Port St. Lucie." If paying in person, cash or credit card (MasterCard, Visa or American Express) can be used.

A clear, legible copy of your driver's license

Service start date (for a homeowner, typically closing date; for a renter, the date occupancy begins)

Your billing address

Current, up-to-date phone number(s)

You have the option to provide this information and make payment by mail or in person as follows:

By mail

City of Port St. Lucie
Utility Customer Service
121 S.W. Port St. Lucie Blvd.
Port St. Lucie, FL 34984-5099
Attention: Customer Service

In person

City Hall
121 S.W. Port St. Lucie Blvd.
Utility Customer Service office
121 S.W. Port St. Lucie Blvd., Building "A," Room 169
8 a.m. to 5 p.m., Monday through Friday

Are deposits refundable?

Yes, deposits are refunded to a customer upon a satisfactory payment record for a period of 36 months.

What if I am not new to the area, but simply moving from one home to another?

Account transfers can be done over the telephone; however, all outstanding charges must be paid before a transfer can be completed.



IMPORTANT PHONE NUMBERS FOR EASY REFERENCE

PORT ST. LUCIE

| | |
|--|--------------|
| Police Department | 772-871-5000 |
| Sheriff Department | 772-462-7300 |
| City Hall Switch Board | 772-871-5225 |
| Animal Control | 772-871-5042 |
| Mayor's Office | 772-871-5159 |
| Building Department | 772-871-5132 |
| Community Center | 772-878-2277 |
| Parks & Rec Dept | 772-878-5212 |
| Public Works | 772-871-5100 |
| Utilities (Water/Sewer) | 772-871-5300 |
| St. Lucie West Utilities | 772-340-0220 |
| Florida Power & Light | 772-462-0555 |
| Florida City Gas | 772-871-2551 |
| St. Lucie Mets Tickets | 772-871-2115 |
| Saints Golf Course | 772-398-2901 |
| Sunrise Theatre (Ft. Pierce) | 772-461-4884 |
| Lyric Theatre (Stuart) | 772-220-1942 |
| Morningside Library | 772-337-5632 |
| www.comcast.com | 800-266-2278 |
| www.directv.com | 800-531-5000 |
| www.dishnetwork.com | 888-825-2557 |

ALWAYS IN AN EMERGENCY DIAL 911